

Andrew Herrera II
Prudential California Realty
St. Francis Wood Office
677 Portola Drive
San Francisco, California 94127

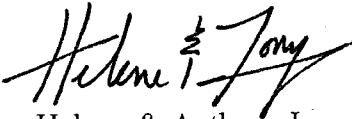
Dear Andrew:

We wanted to take a moment to thank you and your associates for doing an outstanding job in handling the recent listing and sale of our Inner Sunset property.

We were very pleased with the successful outcome of our listing with your office, especially after we found it necessary to change agents. Despite the challenges surrounding the sale of our house -- located on a very busy street -- we found the process of selling and closing escrow to be surprisingly swift and easy, thanks to your confident and expert management.

We appreciate your diligence, professionalism, and willingness to take the time to communicate and keep us informed of developments along the way. We look forward to working with you again in the near future. Many thanks again.

Sincerely,



Helene & Anthony L.