

Andrew Herrera II
Prudential California Realty
677 Portola Drive
San Francisco, CA. 94127

Dear Andrew,

With all the chores involved in selling a home, buying another, and moving a family to a new city, we've certainly had our hands full. But we wanted to take a moment to tell you how much we appreciated your help and expertise during our move.

Selling a home is always an art as well as a science, but we felt we were in the hands of a consummate artist as well as scientist every step of the way. You knew the market, you knew how to price, and you knew how to sell. We're not exactly newcomers to this process--my job has moved me eight times in the past 20 years--but I can honestly say you're the best agent we've ever had.

Thanks again for your help. And feel free to use us as a reference.

Sincerely,



David and Susan J
San Francisco